



ALWINPRO HOTEL

Your middleware and billing software for the hotel sector

YOUR MIDDLEWARE FOR YOUR PBX: EASY TO MANAGE, EFFECTIVE AND VALUABLE!

Independent of manufacturer, AlwinPro Hotel can be integrated into existing telecommunications systems and IT landscapes. AlwinPro Hotel acts as middleware between the PBX and the hotel management system. Services such as telephone connection, Internet and TV are easy and comfortable to calculate and bill. This reduces the administrative burden and saves resources. All

data is guest-related and processed in accordance with data protection laws. In addition, AlwinPro Hotel offers the full scope of a modern call accounting solution. The integrated guest management also allows check-in and check-out directly which should be extra interesting for bed and breakfasts and small guesthouses.



THE MOST IMPORTANT FEATURES

- Interface to most of the hotel management systems. AlwinPro Hotel is acting as Middleware, controlling the TC system, TV and Internet guest access
- Integrated guest management with room occupancy list and guest list with status display regarding telephony, Internet and TV
- Possible to bill all hotel services, (accommodation, breakfast, minibar, telephone Internet services, TV, etc.) directly via the AlwinPro hotel guest management without using the front-office system
- Check-In/Check-Out
- Guest profile setting
- Different billing procedures: prepayment with account balance monitoring or invoices
- Uncomplicated invoicing (also for big groups)
- Enter different tax rates for accommodation and other services
- Voice Mail allocation
- Enable/disable telephony / monthly interim billing / final settlement
- Wake-up call / room status (required XCAPi)
- Individual tariffs
- Cash and booking journals



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