AlwinPro
UC-Edition

ALWINPRO UC-EDITION
Unified Communications services - Billing

Fact Sheet

FEATURES

All call data generated by the Unified Communication system is captured by AlwinPro UC Edition. Costs for manpower, equipment (devices) and services will be collected and allocated properly. AlwinPro UC Edition is perfect for calculating internal costs or third-party billing. All data will be generated and processed with regard for data protection requirements. Use AlwinPro to identify saving potentials, or to turn your IT-department into a profit centre.

Accounting & Billing

- Drill down to itemised bills
- Billing of service, private and project calls
- Mobile and landline invoice import, cost allocation and plausibility check
- Detailed and summary reports
- Cost centre accounting
- Billing of device costs, services, IMAC (Install, Move, Add, Change)
- Billing of clients
- Freely definable rates via network provider tables including free minutes
- Run reports automatically or on-the-fly
- Freely configurable forms for reports using the form editor

Data Protection

- Data protection packages with protection specifications, separated by call type
- Allocation of data protection packages to subscribers
- Customised encryption of relevant data
- Individually adjustable protection settings
- Delete or mask connection information: call, time, duration, destination number, location
- Exempt connections to counselling centres
- In compliance with the service connection regulations of the countries (Germany: DAV)
- Switching between business and private
- EU General Data Protection Regulation (GDPR)
- Billing of other services, such as headphones for patient entertainment for example

Fraud Detection

Integrated alarm for defined events:
- Call at certain times
- Long lasting calls
- Calls from specific area

Additional Services

- Certified by most PBX manufacturers
- Flexible export options
- Multilingual (de/en/es/fr/it/nl)
- Master data via LDAP connection
- Data export for banks (SEPA)

Available Services

- Trainings, program instructions
- Technical Support
- Software-Assurance

PC-MINIMUM REQUIREMENTS

The software AlwinPro UC -Edition can be installed on an appropriate PC or server.
In order to prepare and organise the relevant hardware, the following minimum requirements should be considered as an orientation value. These minimum requirements depend on the volume of data to be processed, that is the amount of call volume as well as the desired processing and report performance. The rule of thumb for memory requirements is that 100.000 data records correspond to approximately 100MB.

Minimum requirements regardless of the number of extensions

- Screen resolution minimum 1024x768 pixels
- Current Internet Browser

Minimum requirements for installations up to 1.000 subscribers

- Operating system: Windows 7/8/10 professional, Windows server 2008 R2, Windows server 2012 R2 or Windows server 2016
- Guide value CPU: current CPU, minimum 2 cores, recommended 2.2 GHz or higher
- RAM: 2 GB RAM
- Hard Drive capacity 16 GB

Minimum requirements for installations up to 20.000 subscribers

- Operating system: Windows server 2012 R2 or Windows server 2016
- Guide value CPU: current CPU, minimum 4 cores, recommended 2.8 GHz or higher
- RAM: 8 GB RAM
- Hard disk capacity and type: 80GB Enterprise SAS (10.000rpm) or Enterprise SSD

Minimum requirements for installations up to 50.000 subscribers

- Operating system: Windows server 2012 R2 or Windows server 2016
- Guide value CPU: current CPU, minimum 4 cores, recommended 3.2 GHz or higher
- RAM: 8 GB RAM
- Hard disk capacity and type: 160GB Enterprise SAS (10.000rpm) or Enterprise SSD

Online license check

For the online license check, an internet connection (https) to the domain service.aurenz.de via port 443 is necessary. The resources mentioned above must be reserved for the respective software solution.

The necessary hardware is not part of the aurenz GmbH delivery service. If necessary, please contact your local ITC dealer with your specific request.

Exclusion of liability

The analyses and evaluations made with the help of our software products are based on the connection data transmitted by the TC system. When testing various telecommunication systems, it has been found that in some cases insufficient data is provided. The liability of aurenz GmbH for the completeness, actuality and correctness of the connection data transmitted by the TC system used by the licensee is excluded. You can get detailed information about different TC systems at support@aurenz.de. Please be aware of technical changes and further developments at any time. This information is based on the current release.

aurenz GmbH | Hans-Böckler-Str. 29 | D-73230 Kirchheim unter Teck | Tel.: +49 (0) 7021 73888-0 | info@aurenz.de | www.aurenz.de