



AlwinPro
UC-Edition

ALWINPRO UC-EDITION

Unified Communications services - Billing



SAVING POTENTIALS AT THE PUSH OF A BUTTON: EASY TO MANAGE, EFFECTIVE AND VALUABLE!

All call data generated by the Unified Communication system is captured by AlwinPro UC Edition. Costs for manpower, equipment (devices) and services will be collected and allocated properly. AlwinPro UC Edition is perfect for calculating internal costs or third-party

billing. All data will be generated and processed with regard for data protection requirements. Use AlwinPro to identify saving potentials, or to turn your IT-department into a profit centre.

EXAMPLES

Overview of landline costs

Name	Number	Duration	Amount (EUR)
Administration			
D1	2	00:07:57	1,80
Vodafone	3	00:05:33	1,40
International1	1	00:02:20	0,32
E-Plus	3	00:01:51	0,88
<City>	20	01:33:54	3,80
O2	1	00:20:01	4,65
<Germany>	126	06:27:14	34,42
Subtotal	156	08:38:50	47,27

Itemized bill for each department

Date/Time	EXT.	Destination	City name	Duration	Amount
Sales - Region North					
31.07.2018 08:15:50	107	273674		00:00:10	0,05
31.07.2018 10:48:49	110	02394183803	Neuenrade	00:08:11	0,70
31.07.2018 13:56:47	110	02394183803	Neuenrade	00:01:13	0,16
31.07.2018 16:01:01	110	0489271825083	Schenefeld	00:00:59	0,08
31.07.2018 16:03:56	110	0421916173176	Bremen	00:03:04	0,31
Subtotal				00:13:37	1,30
Sales - Region South					
31.07.2018 09:08:00	102	080234572003	Bayrischzell	00:01:00	0,08



THE MOST IMPORTANT FEATURES



Call Accounting & Billing

- Drill down to itemised bills
- Billing of service, private and project calls
- Mobile and landline invoice import, cost allocation and plausibility check
- Detailed and summary reports
- Cost centre accounting
- Billing of device costs, services, IMAC (Install, Move, Add, Change)
- Billing of clients
- Freely definable rates via network provider tables including free minutes
- Run reports automatically or on-the-fly
- Freely configurable forms for reports using the form editor



Data protection

- Data protection packages with protection specifications, separated by call type
- Allocation of data protection packages to subscribers
- Customised encryption of relevant data
- Delete or mask connection information: call, time, duration, destination number, location
- In compliance with the service connection regulations of the countries (Germany: DAV)
- Switching between business and private
- EU General Data Protection Regulation (GDPR)
- Exempt connections to counselling centres



Fraud Detection

- Call at certain times
- Long lasting calls
- Calls from specific areas

