aurenz
Presence Hub

Enable a reliable user presence status covering Microsoft Teams and all your communication platforms.

The aurenz Presence Hub is a SaaS solution that synchronizes users' presence status between Microsoft Teams and other communication platforms like RingCentral, Unify, Avaya or Alcatel-Lucent. With the aurenz Presence Hub, presence status becomes a reliable, cross-system indication of user availability.

Use Cases

- Make your Teams calls and meetings without getting parallel calls on the phone and vice versa.
- Use the presence status to see if a user is available.
- A "busy" status because of a calendar event must not prevent communication clients from ringing.

Features

- During a call, the user's presence status is set to "do not disturb" on all clients, regardless in which client the call is taking place.
- Intelligent status mapping ensures that the presence status becomes a reliable indicator of the user's availability covering all platforms.

User love aurenz Presence Hub

- 90% customer satisfaction
- 40.000 aurenz customers
- Aurenz is a reliable partner since 1983

Get started today!

- Order the SaaS in the Microsoft AppSource Marketplace
- The onboarding process is only a view clicks
- No on-site installation required

Any questions? Please contact us: info@aurenz.de

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