
PC-MINIMUM REQUIREMENTS

The software Swyx Analytics can be installed on an appropriate PC or server. In order to prepare and organise the relevant hardware, the following minimum requirements should be considered as an orientation value. These minimum requirements depend on the volume of data to be processed, that is the amount of call volume as well as the desired processing and report performance. The rule of thumb for memory requirements is that 100.000 data records correspond to approximately 100MB.

Minimum requirements regardless of the number of extensions

- Screen resolution minimum 1024x768 pixels
- Current Internet Browser

Minimum requirements for installations up to 100 subscribers

- Operating system: Windows 7/8/10 professional, Windows server 2008 R2, Windows server 2012 R2 or Windows server 2016
- Guide value CPU: current CPU, minimum 2 cores, recommended 2.2 GHz or higher
- RAM: 1 GB RAM
- Hard Drive capacity 8 GB

Minimum requirements for installations up to 1.000 subscribers

- Operating system: Windows 7/8/10 professional, Windows server 2008 R2, Windows server 2012 R2 or Windows server 2016
- Guide value CPU: current CPU, minimum 2 cores, recommended 2.2 GHz or higher
- RAM: 2 GB RAM
- Hard Drive capacity 16 GB

For the online license check, an internet connection (https) to the domain service.aurenz.de via port 443 is necessary. The resources mentioned above must be reserved for the respective software solution.

The necessary hardware is not part of the aurenz GmbH delivery service. If necessary, please contact your local ITC dealer with your specific request.

Exclusion of liability

The analyses and evaluations made with the help of our software products are based on the connection data transmitted by the TC system. When testing various telecommunication systems, it has been found that in some cases insufficient data is provided. The liability of aurenz GmbH for the completeness, actuality and correctness of the connection data transmitted by the TC system used by the licensee is excluded. You can get detailed information about different TC systems at support@aurenz.de. Please be aware of technical changes and further developments at any time. This information is based on the current release.

